

## **II. IN THE CLAIMS:**

This listing of claims will replace all prior versions, and listings, of claims in the application:

1. (Previously presented) A method for providing business continuity in an enterprise comprising:

using at least one computer processor, collecting department information describing at least one department within the enterprise;

storing the department information in an electronic database;

using the at least one computer processor, assessing a criticality of the at least one department;

storing the assessment of the criticality of the at least one department in the electronic database;

using the at least one computer processor, developing a recovery plan for recovery from a degradation of a functionality of the at least one department, wherein the recovery plan aims to ensure the business continuity of the at least one department;

storing the recovery plan in the electronic database;

using the at least one computer processor, assessing the recovery plan;

storing the assessment of the recovery plan in the electronic database;

testing the recovery plan and recording the results of the testing;

storing the recorded results of the testing in the electronic database; and

using the at least one computer processor, providing status data from the electronic database, wherein the status data comprises at least one of a status of:

the collection of the department data;

the assessment of the criticality;

the development of the recovery plan; and

the testing of the recovery plan.

2. (Previously presented) The method according to claim 1, the step of collecting department information further comprises at least one of:

collecting information with respect to the department name;

collecting information with respect to the department manager;

collecting information with respect to a primary location of the department;

collecting information with respect to a recovery location of the department;

collecting information with respect to products and services provided by the department;

collecting information with respect to a total number of production seats required by the department; and

collecting information with respect to a number of specialized production seats required by the department.

3. (Previously presented) The method according to claim 2, wherein a loss of use of the primary location is assumed, the steps of collecting department information with respect to the total number of production seats and the specialized production seats further comprises at least one of:

determining how many of each type of seat is required a same day as the loss of use of the primary location;

determining how many of each type of seat is required a day after the loss of use of the primary location;

determining how many of each type of seat is required a week after the loss of use of the primary location; and

determining how many of each type of seat is required a month after the loss of use of the primary location.

4. (Canceled)

5. (Previously presented) The method according to claim 1, the step of collecting department information further comprises at least one of:

collecting information with respect to software applications relied on by the department; and

collecting information with respect to external vendors relied on by the department.

6. (Previously presented) The method according to claim 1, wherein as part of the step of assessing the criticality of the department, the degradation of the functionality of the department is assumed, the step of assessing the criticality of the department further comprises at least one of:

assessing an impact on external customers of the enterprise resulting from the degradation of the functionality of the department;

assessing an impact on internal customers of the enterprise resulting from the degradation of the functionality of the department;

assessing a financial impact resulting from the degradation of the functionality of the department;

assessing an allowable time period that the degradation of the functionality of the department can last;

assessing an impact on regulatory obligations resulting from the degradation of the functionality of the department; and

assessing an impact on legal obligations resulting from the degradation of the functionality of the department.

7. (Previously presented) The method according to claim 1, further comprising:

using the at least one computer processor, assigning specific people to fulfill roles in a case of interruption of the business of the enterprise, wherein the roles

include at least one of:

building emergency organization chairperson;  
business executive; facilities regional manager; and  
human resources coordinator.

8. (Original) The method according to claim 7, further comprising:  
receiving acknowledgements of the acceptances of the assignments from the  
specific people.

9. (Previously presented) The method according to claim 7, further  
comprising:

using the at least one computer processor, assigning alternate people to  
fulfill the roles.

10. (Original) The method according to claim 7, wherein the role of  
building emergency organization chairperson comprises at least one of:

overseeing recovery activities in the event of an emergency;  
providing status on the recovery activities;  
prioritize resumption of critical functions; and  
compiling a list of all business units in a facility and their designated  
assembly areas, and recovery sites.

11. (Previously presented) The method according to claim 7, wherein the  
role of business executive comprises at least one of:

assessing a risk exposure for the enterprise as a result of an emergency;  
declaring a disaster recovery condition; and  
prioritizing the reentry of employees to the building.

12. (Previously presented) The method according to claim 7, wherein the  
role of facilities regional manager comprises at least one of:

ordering partial or total evacuation of a facility;

- determining an anticipated length of the outage of a facility;
- supervising activities to restore the facility;
- providing status of the facility; and
- coordinating with local police, fire and other public safety officials.

13. (Original) The method according to claim 7, wherein the role of human resources coordinator comprises at least one of:

- accounting for employees in an emergency at a facility;
- coordinating activities to seek out employees who are not accounted for in the emergency;
- generating lists of names and employee contact information for employees at the affected facility; and
- maintaining hard-copy printouts of employee contact information.

14. (Previously presented) The method according to claim 1, the step of collecting department information further comprises:

using the at least one computer processor, collecting employee information with respect to the employees of the department, the employee information including at least three of:

- the employee's name;
- primary work location;
- primary work region;
- primary work phone number;
- primary work facsimile number;
- pager number;
- pager Personal Identification number;
- cellular phone number;
- home phone number;

alternate home phone number;  
personal Internet addresses;  
alternate work location;  
alternate work address; and  
alternate work phone number.

15. (Previously presented) The method according to claim 14, further comprising:

generating a wallet card for the employee using the employee information, wherein the wallet card is generated at a workstation of the employee.

16. (Original) The method according to claim 15, wherein the wallet card contains a hotline, a website, and at least one emergency location that the employee can use in an emergency.

17. (Previously presented) The method according to claim 1, wherein all of the steps are facilitated using a software application, the method further comprising:

generating data input screens for accepting input from a user; and  
providing drop down boxes on the data input screens in order to facilitate selection of predefined information.

18. (Previously presented) The method according to claim 1, wherein the step of assessing the recovery further comprises:

using the at least one computer processor, questioning the developer of the plan as to whether it has required elements; and  
developing a corrective action plan to address missing required elements.

19. (Previously presented) The method according to claim 1, wherein the step of providing status data further comprises:

using the at least one computer processor, providing status data on the

enterprise level;

using the at least one computer processor, providing status data on a line of business level; and

using the at least one computer processor, providing status data on a department level.

20.- 26. (Canceled)

27. (Previously presented) A system for providing business continuity in an enterprise comprising:

a user interface for interfacing with users of the system;

at least one database server and at least one application server coupled to the user interface; and

at least database and at least one application respectively coupled to the database server and the application server;

wherein the system is programmed to:

collect department information describing at least one department within the enterprise;

store the department information in the database;

assess a criticality of the at least one department;

store the assessment of the criticality of the at least one department in the database;

store in the database, a recovery plan for recovery from a degradation of a functionality of the at least one department, wherein the recovery plan aims to ensure the business continuity of the at least one department;

assess the recovery plan;

storing, in the database, the assessment of the recovery plan;

record in the database, results of testing the recovery plan; and

provide status data from the database, wherein the status data comprises at least one of a status of:

- the collection of the department data;
- the assessment of the criticality;
- the development of the recovery plan; and
- the testing of the recovery plan.

28. (Previously presented) The system according to claim 27, wherein the user interface is used to collect at least one of the following department information:

- information with respect to the department name;
- information with respect to the department manager;
- information with respect to a primary location of the department;
- information with respect to a recovery location of the department;
- information with respect to products and services provided by the department;
- information with respect to a total number of production seats required by the department; and
- information with respect to a number of specialized production seats required by the department.

29. (Previously presented) The system according to claim 28, wherein a loss of use of the primary location is assumed, the department information with respect to the total number of production seats and the specialized production seats further comprises at least one of:

- the number of each type of seat that is required a same day as the loss of use of the primary location;
- the number of each type of seat that is required a day after the loss of use of



the primary location; the number of each type of seat that is required a week after the loss of use of the primary location; and

the number of each type of seat that is required a month after the loss of use of the primary location.

30. (Canceled)

31. (Previously presented) The system according to claim 27, wherein the user interface is used to collect at least one of the following department information:

information with respect to software applications relied on by the department; and

information with respect to external vendors relied on by the department.

32. (Previously presented) The system according to claim 27, wherein the assessment of the criticality of the department assumes the degradation of the functionality of the department, the assessment of the criticality of the department further comprises at least one of:

an assessment of an impact on external customers of the enterprise resulting from the degradation of the functionality of the department;

an assessment of an impact on internal customers of the enterprise resulting from the degradation of the functionality of the department;

an assessment of a financial impact resulting from the degradation of the functionality of the department;

an assessment of an allowable time period that the degradation of the functionality of the department can last;

an assessment of an impact on regulatory obligations resulting from the degradation of the functionality of the department; and

an assessment of an impact on legal obligations resulting from the

degradation of the functionality of the department.

33. (Original) The system according to claim 27, wherein the database further includes:

an assignment of specific people to fulfill roles in a case of interruption of the business of the enterprise, wherein the roles include at least one of:

- building emergency organization chairperson;
- business executive;
- facilities regional manager; and
- human resources coordinator.

34. (Original) The system according to claim 33, wherein the database further includes acknowledgements of the acceptances of the assignments from the specific people.

35. (Original) The system according to claim 33, wherein the database further includes an assignment of alternate people to fulfill the roles.

36. (Previously presented) The system according to claim 27, wherein the user interface is used to collect at least one of the following department information:

employee information with respect to the employees of the department, the employee information including at least three of:

- the employee's name;
- primary work location;
- primary work region;
- primary work phone number;
- primary work facsimile number;
- pager number;
- pager Personal Identification number;

cellular phone number;  
home phone number;  
alternate home phone number;  
personal Internet addresses;  
alternate work location;  
alternate work address; and  
alternate work phone number.

37. (Previously presented) The system according to claim 36, further comprising:

an employee workstation that generates a wallet card for the employee using the employee information.

38. (Original) The system according to claim 27, further comprising:

an employee hotline and an employee website that the employee can use in an emergency.

39. (Original) The system according to claim 27, wherein the user interface further comprises:

data input screens for accepting input from a user; and  
drop down boxes on the data input screens in order to facilitate selection of predefined information.

40. (Original) The system according to claim 27, wherein the database further includes a corrective action plan to address missing required elements in the recovery plan.

41. (Original) The system according to claim 27, wherein the status data further comprises:

status data on the enterprise level; status data on a line of business level; and  
status data on a department level.

42. - 46. (Canceled)